

02/14/2020

Notice for End of Life: ZMicro ZX Series Rugged Servers using Supermicro X7 based motherboards

Model(s):

ZX1 SERVER	ZX2/ZXL2 SERVER	ZX3 SERVER
ESZM0001ASCBD ESZM0001ASCBD/WXP	ZXL2-X7DWAN-FX1 ESZM0002ASCBD ESZM0003ASCBD/WSS ESZM0003ASCBD/WXP ESZM0004ASCBD ESZM0005ASCBD/SOB ESZM0005ASCBD/SWB ESZM0006ASCBD ESZM0007ASCBD ESZM0010ASCBD ESZM0012ASCBD ESZM0013ASCBD	ESZM0009ASCBD ESZM0011ASCBD ZX322-X7SBA-EAX2 ZX326-X7SBE0-SAX2 ZX328-X7SBA-EAX2

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of **ZX/ZXL Series Rugged Servers using Supermicro X7 based motherboards** referenced above.

These products are being discontinued for the following reasons:

- Availability of COTs items required for manufacturing.

Please observe the following dates:

- Notification Date: **02/14/2020**
- Last time Buy: **N/A. Please contract your ZMicro Sales Representative to transition to a newer ZMicro Rugged Server product.**
- End of life: **02/14/2020**
- End of Service date: **8/31/2020**

The recommended replacement for this item is the:

- **Alternate ZMicro ZX Rugged Server w/ current generation motherboard.**

Please consult your ZMicro Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The **ZMicro ZX Series Rugged Servers** referenced above will be reaching end of life as of 02/14/2020. All shipments of this product will be permanently discontinued following the EOL date.

After 02/14/2020 ZMicro will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted. In cases where ZMicro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact ZMicro technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of ZMicro's warranty remain unchanged.